

T-Mobile Announces Data Breach For Prepaid Customers

November 24, 2019 - T-Mobile has announced the discovery of a data breach for customers on their prepaid plans. The company has not said exactly how many people were impacted by the breach but they sent out SMS notifications yesterday to affected users. And the company isn't saying exactly what was done to cause the breach only that, "Our Cybersecurity team discovered and shut down malicious, unauthorized access to some information related to your T-Mobile prepaid wireless account."

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Breached data didn't include payment information. That means that the chances of credit card fraud as a direct result of the breach are probably fairly small. But it did include a lot of personal information including names, billing addresses, phone numbers, account numbers and rate plans. That information has the potential to be matched to other data sources for the purposes of identity theft.

While the company has said that it has notified users if they were included in the breach, they have also stated that they may not have complete or current contact information for some who have been impacted, including some former prepaid customers. Anyone who thinks that they may have had their data included in the breach can contact T-Mobile at privacy@t-mobile.com. Current customers can also dial 611 on their active T-Mobile phone to find out if their data was included in the breach.

by Jim Malmberg

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