New Netflix Phishing Scam Targets Millions of the Company's Customers

January 18, 2018 - Netflix has issued a warning to its customers to watch out for false email messages that may appear to have been issued by the company. The mail messages will typically warn users that their account has been suspended because the credit card used to pay monthly charges has been declined. From there, recipients are asked to click on a link and provide new credit card information. The mail messages arrive with an ominous subject line to the entertainment addicted. It reads, "Your Suspension Notification."

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(function() {
var s = document.createElement('SCRIPT'), s1 = document.getElementsByTagName('SCRIPT')[0];
s.type = 'text/javascript';
s.src = 'http://widgets.digg.com/buttons.js';
s1.parentNode.insertBefore(s, s1);
})();

(function() {
var po = document.createElement('script'); po.type = 'text/javascript'; po.async = true;
po.src = 'https://apis.google.com/js/plusone.js';
var s = document.getElementsByTagName('script')[0]; s.parentNode.insertBefore(po, s);
})();

Anyone who clicks on the link and follows the provided instructions will quickly find themselves to be victims of fraud. If you provide a credit card, you are likely to see it maxed out relative quickly. And if you provide a debit card, you may find that your bank account is quickly depleted.

The company is telling customers to make sure that before they click on any email links that the actual email message originated from the Netflix.com domain. A safer option would be to avoid clicking on email links altogether. If you receive an email message like the one described herein, simply open up your browser, go to the Netflix website, log in and then check your account's status. If there is a problem, you'll find out then.

It is also worth mentioning that there is no reason to think that this scam will be limited to Netflix. In fact, similar scams have been taking place for many years now. Given this, it would be wise to stop following marketing email links altogether.

Anyone who believes that they many have already been victimized by this scam should check with their bank or credit card company immediately to see if there have been fraudulent charges on their account. If there have been, then they should have new accounts / cards issued and file a police report.
byJim Malmberg
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